

GREGORY HAMMOND

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</in/hammondg>

Ajax, ON, Canada

SKILLS

Apache, Bootstrap, CSS3, Git, HTML5, Javascript, jQuery, JSON, MySQL, MS Windows, PHP, PostgreSQL, Responsive Web Design, SEO, SQL, XAMPP, WordPress, Ubuntu Server

PROJECTS

[Women's March on](#)

[Washington Canada](#): Created modern, fast WordPress website for this non-profit.

[Random Techmeme Page](#):

Generates a link to past Techmeme pages.

[Responsive Course](#): View an embed video, no matter the height or width.

EDUCATION

Computer Programmer Analyst (3-year program)

Durham College

2013 – 2016

Prepared, publicized, directed, and partnered on many one to two hour-long radio programs.

EXPERIENCE

Customer Success Expert

Groundhogg Inc.

2021 - Present

- Achieved 90% CSAT (customer satisfaction score) helping customers through tickets and live chat.
- Used HTML5, CSS and other programming languages to customize site.
- Created, updated & optimized documentation to ensure everyone can understand it.

Owner & Web Developer

Gregory J Development

2017 - Present

- Improved non-profit website which increased donations by 100%.
- Created usable, accessible websites on WordPress, Wix, Shopify.
- Collaborated on teams ranging in size from 1 to 20 to improve usability, accessibility, and traffic.

Web Developer / Designer & Technology Support Consultant

Freelance

2008 – 2017

- Partnered to create websites and technology requirements and develop said website.
- Audited current technology and purchased new equipment to keep productivity high.

Web Developer Intern (1-month placement)

McGraw-Hill Education Canada

2016

- Consulted with a team of 3 on projects to ensure completion on time and under budget.
- Enhanced webpages to improve buying process.

OTHER

- Prepared and delivered talks in a varying of length's from 1 to 60 minutes.
- Invited to [speak at numerous conferences, and workshops](#).
- Independently research, written, edited monthly posts since 2010.
- Been quoted on numerous websites (see [my company press page](#)).